

Lawrence and Debra Wagner

[REDACTED]
Beaverdam, VA 23015
[REDACTED]

February 16, 2000

Mike Bullock Construction Inc.
1197 Trivett Raod
Beaverdam, VA 23015

Dear Mike, Office and Construction Staffs:

We wanted to take a moment to convey what a pleasure it was to work with you and your excellent staff. This is the third new home we have built and by far the most enjoyable experience.

You and everyone on your staff were at all times professional, conscientious and just a pleasure to deal with. We were impressed with so many things, it's hard to know where to start. The quality of your construction was what initially attracted us. Once we began to work with you we appreciated your openness to our ideas, your knowledge as to what would work and and what wouldn't (and the kind way you had of not making us feel stupid when we had an impractical idea), the ready availability of you and your staff for questions and concerns, the pleasant, "can-do" attitudes of everyone, which made things go so smoothly. There were many, many thoughtful and considerate acts by all of you, above and beyond the norm, that made us feel incredibly well taken care of. And your responsiveness to the few small problems we've had since moving in has been exceptional.

We are extremely proud of and happy with our new home, and any time that you wish to show it to prospective clients and get a recommendation from us, we would be more than pleased to comply.

Sincerely,

Larry and Debra

Larry and Debra Wagner